

University Eye Specialists Disclosure Statement NYS Surprise Bill

Important Information about Paying for Your Care at University Eye Specialists

Physicians at University Eye Specialists (UES) are participating providers in many health plan networks. You can find a list of the plans in which we participate in at [registration in each our five locations](#) or at www.universityeyespl.com. Some health plans use smaller networks for certain products they offer so it is important to check whether we participate in the specific plan you are covered by.

It is also important for you to know that the facility fees and other services provided at the facility and performed by anesthesiologists, radiologists and pathologists are not included in UES's charges. Physicians who provide services at the facility may be independent voluntary physicians or they may be employed by the facility. Physicians bill for their services separately and may or may not participate in the same health plans as the facility or UES. You may check with the facility your services are scheduled or contact your health care plan. Plan participation information for most facilities and physicians employed by the hospital can be found at registration in each location or on their website.

Thank you for entrusting your care to University Eye Specialists. We are committed to providing you with excellent service in all aspects of your care, including answering your questions about your health care costs. With more patients moving to newer high deductible and co-pay insurance plans, we find many patients have questions about medical expenses. As part of our service excellence pledge to you, we are providing this tip sheet to make you aware of some of the ways you can better understand your potential expenses while receiving care at University Eye Specialists.

Become aware of your insurance plan's "networks": Today, many insurance plans sort facilities and doctors into "in-network" and "out-of-network" categories (other terms you might hear are "Tier 1" or "Tier 2" networks). Typically, patients can expect higher costs when receiving care from an "out-of-network" or "Tier 2" organizations or physicians. Before you receive care, it's a good idea to contact your insurance company to understand how your plan defines these groups, and which hospitals, doctors, lab stations and imaging services groups near you are considered "in-network" and "out-of-network."

Referrals and insurance plans: If our doctor refers you to another specialist or facility for a service, we will do our best to assist you with determining if the specialist or facility accepts your insurance. Please note: It is possible that at the time of the scheduled services, the facility, the physician and/or service provider/group, and not I, will arrange for the service of other physicians. It is not possible for us to know which other physicians may be arranged by the facility or service provider/group to perform these services. Please contact the facility to request information regarding the physician services that will be arranged by the hospital/facility.

Separate bills for some services: Sometimes you'll receive two bills for the health care services you received at a facility. One will contain all costs related to the facility or processing (i.e., surgery rooms, medicine given in the hospital, x-rays taken, etc.). The other bill includes the professional fee for the doctor who was involved with your care or test/image.

Anticipated costs at University Eye Specialists: You may request an estimated cost for services or procedures provided at University Eye Specialists by asking any staff person or calling our billing department at 1-800-724-0938.